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JUNE 2011

'Hello' ...from Woodlands new Chief Executive

I am delighted to have been asked to contribute to this edition of the Woodlands newsletter. Although I have only been here for 12 weeks, I have settled very quickly and have been welcomed by all staff and volunteers with enthusiasm and interest.

Having previously worked in a Hospice environment, much of the service provision is familiar to me and I can already see that the Woodlands team offers excellent standards of care to all our patients whether it be on the Inpatient unit, in Day Therapy, Out Patient or in our Outreach Services.

Woodlands has a catchment area of North Liverpool, Knowsley and South Sefton and is very much your local Hospice. All staff and volunteers work hard to ensure high quality care for all but in order to continue to sustain this level of care we will need to continue to increase our fundraising activities. We are all acutely aware that in this difficult economic climate fundraising is a challenge but we have an excellent fundraising team (staff and volunteers) who have the drive and energy to keep being innovative and come up with fresh ideas to try and bring in the much needed levels of income. We continually encourage our supporters to help us in a variety of ways and if you would like to help please feel free to contact our Fundraising Manager, Carole Riley or our Volunteer Manager, Louise Hawkins (see contact details on back page).

You will know that the government has plans to change the structure within local healthcare and in these rapidly changing times we will work closely with local NHS commissioners to keep up to date with how the health economy will work including working with GP commissioners for future service provision.

It will take me a little while to understand all aspects of the service fully but I am very pleased to be leading such a worthwhile organisation and am very keen to hear your views on our services or any ideas you may have for the future. Please feel free to contact me at any time. (See contact details on back page)

I very much look forward to working with you all.

Rose Milnes, Chief Executive



...STOP PRESS...STOP PRESS...STOP PRESS...

**Liverpool Direct Limited
Adopts Woodlands Hospice.**

See News Round up Section for further details.

...STOP PRESS...STOP PRESS...STOP PRESS...

**Donate to Woodlands Hospice
NOW from your mobile phone.**
Please see Fundraising News section
for details of this 'new' service.



Clinical Services UPDATE

Day Therapy 'Creative Arts'

People referred to Woodlands Hospice for Day Therapy may be referred for all sorts of reasons. All are individually assessed by a multi-professional team and a plan of treatment is agreed. This plan may include individual treatments such as physiotherapy, stress management, breathlessness management, acupuncture, aromatherapy and reflexology, depending on individual patient need. The treatment plan may also include group therapies which can be used to encourage social interaction, develop confidence, encourage the development of new skills and interests, restore previous skills, promote a sense of achievement and develop friendships and support.

The group programme of activities within Day Therapy is co-ordinated by Senior Occupational Therapist, John Gorkowski and assisted by Chris Crompton, Clinical Support Worker, who in conjunction with those attending Day Therapy plan a programme of creative, educational, social and leisure groups. Towards the end of 2010, a series of creative art groups took place on each Day Therapy day. The people attending the hospice at that time agreed to work together to produce a joint piece of artwork which eventually was to take pride of place in the newly decorated out patient reception area. After some debate it was agreed that each Day Therapy day would focus on a different season and would produce a picture/collage depicting one of the four seasons. Each group had their own way of doing things with everybody taking their part and contributing to the whole.



After several weeks of hard work, the wonderful results are there for all to see, lighting up the out patient reception with their colour and vibrancy. When you next visit the hospice, we hope that you will call into the out patient reception and see this special piece of work.

Inpatient Unit Celebrates Key Dates

Staff, patients and their relatives have shared many experiences on the unit and most recently we marked the second anniversary of the arrival of staff and patients on the Inpatient unit. It's hard to believe that 6th June marked the second anniversary already. Over the past two years in excess of 550 patients and their families have been supported by our multi professional team in this modern facility.



The Royal wedding was celebrated when we enjoyed a variety of cakes and scones as the ceremony unfolded and the lounge was decorated with flags and banners.

To the delight and appreciation of patients and staff, an Easter bunny (in the form of Pat Caffrey) arrived over the Easter week-end to give out Easter eggs and chicks that she had purchased. Thank you Pat!

Carole Slocombe,
Ward Manager

'Dying Matters – Let's Talk About It'

Last year there was a national initiative called "Dying Matters – let's talk about it" when health organisations formed a coalition to try and encourage people to change attitudes to death and dying and end of life care. This year, an awareness week took place from the 16th - 22nd May and staff from Woodlands manned a number of information displays in a variety of venues to encourage people to talk more openly about death and dying.

In addition to the awareness week, Merseyside and Cheshire Cancer Network are supporting community engagement projects to encourage local communities to come together and see what they can do within their organisations or groups to encourage greater awareness of death, dying and loss. Across Merseyside seven community workshops are taking place bringing together key organisations within a local community. Woodlands Hospice hosted their first community workshop in June with organisations such as Citizen's Advice Bureau, Cancer Support groups, Churches, Carers groups, U3A, Schools and others being invited. The task now is for those organisations to consider what they can do to encourage people to talk more openly and break the taboo around death and dying. A follow up workshop will be held on 27th July at Woodlands.

For more information go to: www.dyingmatters.org and for more information about how your group or organisation might get involved please contact me (see contact details on back page).

Tilly Reid, Clinical Manager

STAFF NEWS

We would like to give a very warm welcome to any new members of staff and volunteers who have joined the hospice since our last newsletter.

Colin Smith retired as Chief Executive at the end of March after 6 years of service and we would like to thank him for his contribution and wish him well for the future.



Operational Services - Catering

The clinical services provided at Woodlands Hospice are supported by the work of the Operational Services department which includes, finance, housekeeping and catering.

Prior to the Inpatient unit opening back in June 2009 the food served in our Day Therapy unit was provided by a number of different sources (over 13 years). With the opening of the new unit came our own catering department led by Bernard O'Pray, Catering Manager.

Bernard and his team – Billy, Karen, Shelley, Tony and a wonderful group of volunteers – have worked wonders. They work really hard to provide:

- 3 meals per day (breakfast, 3 course lunch and dinner), 7 days per week for Inpatients plus a selection of snacks for the evenings
- Three course lunches, 4 days per week for Day Therapy patients
- Fresh sandwiches on a daily basis for the competitively priced vending machine available to staff and visitors

All of our food is made with fresh ingredients, is cooked from scratch on the premises and where possible is locally sourced. Patients are always given a choice in what they eat and special diets are well catered for (pun intended!).

I am delighted to be able to say that our catering service was awarded the **highest rating of 5** by the Environmental Health Inspectors on their last visit.

We believe that it is important to get feedback on all aspects of our service from our patients. In the most recent Day Therapy patient satisfaction survey 75% of respondents to the survey said that the quality of catering was "excellent" with a further 16% rating it as "very good" and 7% as "good". The following comment was also made: "My special thanks to the chefs for their help in getting me back to eating properly again".

While comments such as this are wonderful to hear we will not become complacent. Bernard and his team will continue to look at ways to improve the work they do.

A very, very big THANK YOU to all our catering team – paid and unpaid!

You should be extremely proud of yourselves.

Karen Mullarkey,

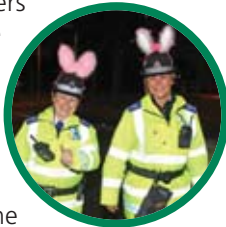
Finance & Operational Services Manager



Our annual Starlight Walk took place on Saturday 21st May commencing at midnight when hundreds of people and numerous dogs came out in force to 'have fun and fundraise' walking under the stars to support the Hospice. The night got off to a great start with a 'warm up' provided by Body Talk Ladies Only Gym to get everyone in the mood and then the event was 'kicked off' at midnight by Alan Stubbs, former Everton Player and coach at the club who has been supporting the Hospice for many years. We were delighted to welcome back so many walkers from previous years along with many people who took part for the first time. Once again in addition to lots of individuals walking we also had 40 team groups with team names such as Hogans Blues, Bosley & Charlies Angels, Ivy Specials, The Green Ladies and Mary's Angels. In total we had 372 walkers which was well up on our numbers of 291 in 2010. Whilst many of our walkers participate to 'get fit and fundraise' many people take part in memory of loved ones who have been cared for at the Hospice. It can therefore also be a very 'emotional' night for some people and is very much part of the families coming to terms with the loss of their loved ones and wanting to give something back. Unfortunately, on this occasion the weather was not on our side and soon after the walkers set off the rain and winds came in force. Despite the awful weather the walkers remained positive and in good spirits and on returning from the walk extremely wet they just shrugged off the bad weather and enjoyed the most welcome bacon rolls and hot drinks. Many of the walkers said the weather had not put them off as they were walking for such a good cause which was really nice of them to say in light of the appalling weather conditions.

A sincere and heartfelt thanks to you all!

We would also like to thank all our wonderful volunteers, encouraging stewards, St John's Ambulance and British Transport Police who escorted the walkers throughout the route and Mike Morgan, Facilities Manager at University Hospital Aintree, for allowing us to use the multi-storey car park for the event. Our thanks also go to Sandra and her team at University Hospital Aintree for opening the restaurant for those much appreciated delicious bacon rolls that tasted so good in the early hours of the morning and Anne Coleman who came out of retirement to help on the night. Not forgetting our sponsors Newsprinters Knowsley who help to keep the costs of putting on the event to a minimum and all those who were not able to take part but gave a donation to help boost the funds raised from the event and Alan Stubbs for 'kick-starting' the event for us. A HUGE THANK YOU TO YOU ALL!



NEWS FLASH.... NEWS FLASH....
We have a Starlight Walk T-shirt signed by the current Everton team in support of the event and will be auctioning this 'unique' item in the near future. If you are interested in finding out more about the auction please contact Carole or Neil in Fundraising.



Thank you to...

All those who have organised or helped at events or taken part in various sponsored events both in Liverpool and further afield of which many are in memory of loved ones, raising the amount indicated in brackets (please see below).

There are often too many to mention but without the income from such events we could not maintain our vital services for local people suffering from cancer and other life-threatening illnesses.

Margaret Eastwood's birthday celebration (£865); Peter Kilfoyle and Steve Rotherham (MP) haircut appeal (£1,480); Nancy Newton-Jones – donations in lieu of 100th Birthday celebration (£350); Sainsbury's Walton (£400); Aintree Ratepayers (£200); Shoemarket Support Group (£203); St Benet's Church (£53.35); Crosby Support Group (£295); Bryn Marsh's daughter (£126.37); Gail Hall Charity Dinner (£780); Linacre Pub (£500); Santa Dash –Lyndsey Latta (£37); Stephen Mills (£370); Stephen Barker (£27.50) and Sarah Johnson (£726); Val Graves Sponsored Walk (£1,555); Andrew Bloxham Warrington Half Marathon (£215); Julie l'Anson, Sue, Carla, Lynne, Jess - Race for Life (£420); Lee Kemp Sky Dive (£107); Liverpool Half Marathon – Eddie McCulloch (£1,000 to date); Kathryn Ward (£236); Jane Till (£123); Garry Senior in memory of Ann Milsom (£1,000) and Michelle Carrison – Tanzania Challenge (£539); Mr & Mrs Granger Musical Tribute Evening in memory of daughter Victoria Granger (£1,920 Incl. £400 from Lions Club); Christine Morton Musical Recital in memory of Brian Hoyle (£245) and Kay Trainor (£150) – bingo in memory of Steve Trainor.



EDDIE McCULLOCH, WITH SOME OF HIS FAMILY MEMBERS, RAN THE LIVERPOOL HALF MARATHON.

Ann Milsom (£1,000) and Michelle Carrison – Tanzania Challenge (£539); Mr & Mrs Granger Musical Tribute Evening in memory of daughter Victoria Granger (£1,920 Incl. £400 from Lions Club); Christine Morton Musical Recital in memory of Brian Hoyle (£245) and Kay Trainor (£150) – bingo in memory of Steve Trainor.

Each and every one of you who have made donations, no matter how much. Every single penny we receive is important to us and we are very grateful to you.

Calling All Businesses!

Could you help us out by sponsoring one of our newsletters? In return you could appear in the edition that you sponsor. Please contact us if you are interested.

Hospice News ROUND-UP

Since our last newsletter some 'new' organisations have come on board to help the hospice including: Formby Golf Club (£655) – John Parrott Snooker night; Scottish Power Contract (Vertex); Addaction; Tangerine Confectionary; Johnny Todd Pub (£60) and Grapes Pub West Derby (£180), and we would like to acknowledge their donations and offers of support.

Liverpool Direct Limited Adopts Woodlands Hospice.

We are delighted to inform our readers that we have been adopted as the Charity of the Year for 2011 along with Cystic Fibrosis by Liverpool Direct Limited. On the announcement of the adoption David McElhinney, the Chief Executive of Liverpool Direct Limited, said: "As part of our ongoing commitment to support charities in the local area we are truly delighted that our staff have voted Woodlands Hospice in this year's charity vote to be one of our two chosen charities in 2011/2012. Throughout the next 12 months our staff will come together to raise funds through a variety of events and activities. We look forward to working with Woodlands Hospice and supporting them". Please watch out for updates on this important adoption in future issues of our newsletter.

Morrisons

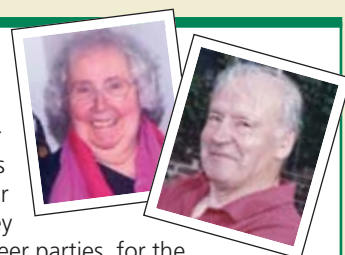
You may recall that we advised our readers in our June 2010 newsletter that Morrisons Belle Vale Store, in Liverpool had adopted the Hospice as part of the Help the Hospices partnership. Since this time the staff and customers have been busy raising funds for us through bag packs etc. We are delighted to advise that their efforts have raised a wonderful £1,154.91 for Woodlands Hospice and we are very grateful to all those who supported the campaign.

The Greenhills Taverners Society

Last year we were adopted as the Charity of the Year by The Greenhills Taverners Society, with a theme of "A Helping Hand for Woodlands Hospice". The society, a small charity group comprising 18 members based in Allerton, has been raising funds for local good causes for 23 years and have raised in excess of £176,000 benefiting many charitable groups. Some of the members travelled to Lisbon entirely at their own expense and whilst there secured donations of memorabilia which were auctioned at a Portuguese themed evening to raise money for Woodlands. Their efforts have resulted in a recent donation of £2,100 including a donation from Rapid Hardware which is a great result.

Win & Tony Owens

Many of you will know of Win Owens and her husband Tony through their regular entertainment at the Summer and Christmas Fayres. They have been supporting us for many years and in addition to the Fayres they have provided entertainment for the volunteer parties, for the Hospice patients and also organised cabaret fundraising nights in the community. We would like to extend our sincere thanks for their ongoing support and look forward to seeing them at our Summer Fayre in July.



Maghull Support Group – ‘Eyes Down for Woodlands Hospice’!



Our Maghull Support Group has been supporting the hospice since 1997 and has raised a wonderful £46,254 for the Hospice. The group headed up by Sadie Jones who is also a volunteer at the Hospice, work very hard throughout the year with their fundraising and are well known for their Easter and Christmas Bingos at the Holy Rosary Club. The bingos are so popular and are usually a ‘sell out’ so much so that a few years ago they introduced an afternoon bingo in addition to the ‘evening bingo’. Aside from the bingos the group have put on Charity concert nights and Sadie has also been very successful in securing grants through the Community Foundation of Merseyside to help fund barge trips for the patients at the Hospice. We would like to extend a very sincere thank you to the Maghull Support Group and all those who help them in their efforts to make the events they organise such a huge success. We would also like to thank the Holy Rosary Club for their ongoing support through the use of their venue for the regular bingos.

Strictly Ballroom 2011

Organised by Helen Howard and the Aintree Support Group everyone had a fabulous time dancing to the music of The Tony Greenwood Orchestra. Demonstrations were provided by a couple new to the professional dance scene Craig and Victoria and also Junior British Formation Team “Dance with Passion”. The event raised in the region of £7,500. We are very grateful to all those who supported the event including Barclays staff for the matched funding and Arriva who once again sponsored the bus to transport many of the guests attending.

Helen has been supporting us since 2003 through various fundraising events and formalised this by forming the Aintree Support Group. The group is only small consisting of Helen and her husband Les with the support of Neil our Community Fundraiser and her many friends and contacts throughout various dancing schools and organisations. Despite the group being small they have raised in excess of £33,000 for the hospice which is fantastic. Helen has a keen interest in dancing and has extended this passion through to her fundraising efforts for the hospice and is always seeking opportunities to raise the profile of Woodlands not only locally but further afield. She has secured support of dancers at a professional level on numerous occasions who have given demonstrations at many of her dancing events in aid of the hospice including Ben Hardwick and Lucy Jones, Simply Ballroom champions. Well done Helen and thank you for all your hard work and effort on behalf of the hospice. **See details of the Aintree Support Group annual Summer Ball taking place on Saturday 30th July in the Fundraising Section of this newsletter.**

‘Make a Will’ Interest Exceeds All Expectations

Our annual ‘Make a Will’ scheme has exceeded all expectations by way of interest this year. Once this year’s scheme went ‘live’ on Friday 1st April the fundraising team were inundated with telephone calls expressing interest in the scheme and people wishing to make appointments. The scheme which runs throughout the month of April each year in partnership with local solicitors and professional will writers who waive their usual fee for writing a ‘standard’ will in return for the person making a donation to the hospice at the time of doing the will. Interest was so high that we had to quickly sign up another practice, J.A. Simon in West Derby Village, and we soon had a waiting list for appointments. Due to the demand a number of the practices extended the scheme outside of the month of April and we now have some ‘new’ appointments available for August and September. We will update our readers on how much this very popular scheme has raised in the September newsletter but in the meantime we would like to extend our thanks to all those who have used the scheme. Our thanks also go to Rex Makin & Co., Black Norman, Bartlett & Son, David Phillips, Peace of Mind Wills, Kennan Benjamin & Kay, The Willwriting Guild and J.A. Simon & Co. who have all given their time free of charge.

Pat Caffrey Update

Many of our readers are familiar with Pat Caffrey who has been fundraising for the Hospice since losing her husband Peter in October 2004. Pat collects in the pubs on match days around the Liverpool and Everton grounds and has now raised £96,000 through the help of the fans. A fantastic achievement – thank you Pat.

COMMUNITY NEWS

Apologies/Corrections

In our February newsletter in the Community News section we acknowledged the fundraising efforts in memory of James Brown at Porchfield Community Centre. However, we did not acknowledge all the other volunteers and committee members who helped with the fundraising in addition to Geraldine and Ann. Please accept our apologies for these errors/omissions.

Chloe’s Miles of Thanks

A Maghull schoolgirl Chloe Hardaker put on her walking boots to do a five mile walk to thank Woodlands Hospice for looking after her uncle John. Chloe walked from St Georges Church Maghull to Woodlands Hospice reception where she was met by Woodlands staff. Chloe would like to be a volunteer but needs to wait until she is 16yrs old, so she thought of doing this walk to support the Hospice and raised a staggering £1,246.00. A future volunteer in the making! In addition to Chloe’s efforts her auntie Ann McNamara, John’s sister, did a Charity night at the Hare and Hounds pub in West Derby village raising £317 in memory of John. Many thanks to Chloe, Ann and everyone who supported them.



A Supporter from the Past

Many people say that once you have been involved with Woodlands Hospice it will be part of your life for ever and that is the case as far as one particular person is concerned. Father Tom Leigh, the first Chairman of the Hospice who led our Light up a Life service at St Teresa’s Church in December to celebrate our 14th anniversary, promised to hold an event to support us. True to his word he held a charity night at his own parish club St Patricks in Southport raising over £400 and this was closely followed by a £200 donation from the Day Club at the parish. Many thanks Fr. Tom.

Continued overleaf...

COMMUNITY NEWS

Continued from previous page

Biggest Zumba Class in Merseyside



Director of the Body Talk Ladies Gym in Fazakerley, Rachel Grosart, teamed up with Funky Feet dance school to hold the Biggest Zumba Class in Merseyside on Saturday 2nd April. Taking place at Fazakerley High School in Sherwoods Lane and the first ever held in the area the event showed true community spirit as everyone got together to support their local Hospice. The event raised over £600 for the Hospice and not only included classes for adults but also children along with face painting. Rachel plans to hold another ZUMBA event later in the year.

"Mothering Weekend Bag Packing"

Maureen Hall, one of our long standing volunteers, secured permission for a charity bag pack at Marks & Spencer Aintree Retail store over mothering weekend of 2nd & 3rd April in aid of the Hospice. Louise Hawkins, our Volunteer Services Manager, along with a team of volunteers attended the tills in the store for the two days helping many sons and daughters pack their gifts and shopping for Mothering Sunday. Customers were very generous over the weekend and helped raise a fantastic **£1,203.46**. Well done to all concerned. Please watch out for more opportunities in the future for bag packing in our local stores. We need lots of help with these.

Grand National Collections 2011

The Grand National Collections have once again been and gone and yet I feel I have only just put away the collection buckets from last year! We welcomed our regular volunteers who support the event each year but I am pleased to say we had some new faces helping to collect this year. A grand job has been done by Louise Hawkins in recruiting 'new' volunteers to help, not just for this event, but all the other events we have had since she took over earlier this year. I would like to extend my 'personal' thanks to Louise. To all the old and new volunteers - a huge thank you for making this a very successful collection by raising **£3,953.58**. Hope to see you all next year.

Speed Snooker 2011

Daniel Hogan and his brother Paul have once again staged a 'Speed Snooker' night in aid of the Hospice in memory of Steve Trainor. Held for the third year at the Clubmoor Conservative Club, this very captivating event is so popular, mainly because you don't have to be an expert player to take part. It is designed so even a novice can play. Daniel who is a volunteer at the Hospice also submitted a Woodlands Hospice Football Team in the Corporate Cup held at Anfield Football Club on 20th, 21st, & 22nd May and managed to get down to the final 16.

Our thanks are sent to all those who supported the event helping to raise £400.

Neil Beadman, Community Fundraiser

Fundraising NEWS



DONATE TO WOODLANDS VIA YOUR MOBILE PHONE

Thanks to a new service "Just Text Giving", supported by Vodafone, Woodlands Hospice is now able to accept donations via mobile phone. What's more, the Just Giving text service is the only text to donate service in the UK which currently allows the charity to receive 100% of the donation and gift aid amounts.

To donate now, simply decide how much you want to donate (you can choose from £1, £2, £3, £4, £5, and £10) and then text **WUDU11** followed by a space, followed by a **£** sign and the amount you want to donate and send it to **70070**. For example, if you wanted to donate £5 you would send

WUDU11 £5 to 70070...The amount donated will be added to your mobile phone bill or taken from your current pay as you go balance by your mobile phone provider. However, the text message itself is entirely free of charge. You will receive an acknowledgement text from us thanking you for your donation and asking you to go online to sign up to allow us to claim Gift Aid on your donation. If you are a UK tax payer, we can claim Gift Aid from the Inland Revenue -in real terms this equates to an additional 25p for every £1 you donate!

Thank you in advance for your donations!!

Summer Raffle

Inside this newsletter you will find your Summer Raffle tickets with a fantastic First Prize of £500 kindly sponsored by the Aintree Support Group. Our summer and winter raffles are a very popular way for people to help the hospice and with this in mind we try to make sure the prizes will appeal to existing and new supporters. With our summer draw taking place on Friday 30th September I'm sure you'll agree that the £500 cash prize will come in handy for the lucky winner to do some Christmas shopping or have a winter holiday. Each year these two raffles bring in the region of £10,000 - £11,000 for the hospice with the help of all those who buy tickets. **Remember you have to be in it to win it... Good Luck!**

Jute Bags

Why not help the environment and Woodlands Hospice by purchasing one of our 'bag for life type' Jute hessian bags at a bargain price of (£1.99) or cotton bags, with a longer handle that can be folded for convenience (£1.25). You will also be helping raise the awareness of the Hospice in the community as the bags have the Woodlands Hospice logo on. The bags are on sale both at the hospice and also at our charity shop in Walton Vale.

Summer Ball

The Aintree Support Group annual Summer Ball now in its 8th year will be held on Saturday 30th July at Formby Hall Golf and Country Spa. Organised by Helen Howard, this very popular event is now in our diary and this year will be no exception as the tickets are already on sale and going fast! There will be a three-course dinner and lots of opportunities to win some fantastic prizes. Dave Regan will entertain you with a tribute to Sinatra along with DJ John with a disco. We also have a bus service available from the Hospital to Formby Hall and return for those who would like to take advantage of this. Tickets are £35 per person or a table of ten for £300. If you would like tickets please contact Neil Beadman.

Every Little Helps!

Please don't forget you can collect your loose change at home and help Woodlands Hospice with one of our home collection boxes. Loose change that people have in their pockets/purses when they arrive home soon mounts up. Lots of people are already using this easy option to help us. We also have coin tubes with our name and logo that take £1 coins, 20p coins or pennies. They hold approx. £25 in pound coins or £10 in 20p coins so this is a good way of increasing your capacity to give to the hospice or get together with family or friends to fill the tube. Alternatively, they hold about 62p in pennies so this is also a great way for the children to help. Please call the fundraising department if you would like one of our home collection boxes or coin tubes.

Shop Update

We are delighted to announce that we now have in stock a wide range of Laura Geller make-up including bronzers etc. recently donated by QVC. If you are not familiar with the name of this beautiful range they are normally available in major department stores and are on offer below half price while stocks last. So why not come along and treat yourself as you will not be disappointed. Our friendly shop volunteers will give you a very warm welcome and will be happy to assist you in choosing something special from the range.

If you've not visited our shop recently please do come along as we have introduced some new pricing with fantastic offers including a 'new' designer rail where prices start from just £5.00! You may find that perfect wedding or special occasion outfit. Our 'major' brands rail including Marks and Spencer clothing lines has been a big hit with customers priced at around £3.50 and with some items still with the price tags attached you'll soon see you've found a bargain. We also have a large selection of ladies pretty summer wear priced at just £1.99 which will help your holiday clothing budget giving you more cash left to spend on that well deserved holiday.

Thank you to those who make donations of goods to our hospice shop re-cycling their unwanted clothes, bric-a-brac and other items. If any of our readers would like to help with donations to the shop this would be very much appreciated. If you are able to deliver them to the shop in Walton Vale that would be a great help. However, if you are not able to, please contact me at the hospice shop and I will try and get a volunteer driver to come and collect them (see contact details on back page).

We look forward to seeing you soon either at our Hospice shop on Walton Vale or on our stall at the Summer Fayre on Sunday 10th of July.

Karen Burgess, Shop Manager

Fundraising Team



Woodlands Hospice LOTTERY



7th - 14th May was 'Hospice Lotteries National Flutter Week', when people all over the UK were encouraged to buy a lottery ticket to support their local hospice - and also have a chance to win £1,000 cash prize! It's a really special chance for hospice lotteries throughout

the country to catch the imagination of supporters everywhere and not only sell tickets but raise the profile of the vital work carried out at local hospices as all profits raised from each lottery draw are spent on patient care.

Volunteers sold Woodlands lottery tickets to family, friends & neighbours and some also spent a few hours selling to customers at their local supermarket - all of which proved to be such a success. We are trying to make this a monthly event... so, if you attend any community or social clubs and would be willing to sell tickets in 'your' area either as a Volunteer or commission paid agent please do get in touch. (See contact details for lottery on back page). or e-mail lottery@woodlandshospice.org

Catherine Osborne, Lottery Development Officer



Why not subscribe to play The Woodlands Hospice Lottery?

Every Friday you have the chance to win the £1,000 top prize from our guaranteed weekly prize fund. There are also 49 other prizes to be won! **All the prizes are won each week - there are no shared prizes or rollovers.**

It couldn't be easier... just complete and return the application form below, each chance in the lottery costs just £1. When you register as a member, you will be sent your own unique number which will be entered into the draw, for you, every week. The lottery computer randomly chooses 50

winners every Friday. **You don't even have to claim your prizes as cheques are sent out automatically following each draw.**

Subscriptions can be paid for by monthly, quarterly, annual Standing Order or alternatively by cheque. - They also make ideal gifts for any occasion.

Woodlands Hospice Lottery plays a vital part in our fundraising with all profits going directly to the Hospice. **Your £1 really can make a difference to the lives of our patients and those who care for them.**

Full Name:

Address:

Postcode:

Telephone Number:

Preferred Payment Method

- Cheque - Please enclose a minimum of 5 Weeks entry (£5)
 Standing Order - Please complete the form below
(Paying by standing order saves the Hospice money)

To: Bank plc

Branch:

Account No: Sort Code:

Please debit my account and send as per the following details:

Natwest Bank Plc, Aintree Black Bull Branch, Liverpool 9

Acc. No. 41448820 Sort Code: 60-13-19 Payee: Woodlands Hospice Lottery

The amount of: £4.33 £13.00 £26.00 £52.00
Monthly Quarterly Six-Monthly Annually

First payment on:

Signed:

Players must be 16 or over. Registered Charity No. 1048934 Woodlands Hospice Ltd. Co. No. 3278425

Return to: Woodlands Hospice, FREEPOST, NWW 3399, Liverpool L9 4BR

Volunteer CORNER



During national Volunteer Week each year a party is held at Woodlands Hospice to honour our volunteers and this year is no exception! Our Volunteer Appreciation Party took place on Wednesday, June 8th. Each one of our 180 volunteers makes a difference to the service we provide at the Hospice and many say how rewarding they find their volunteer work. Volunteers also make long-lasting friendships with their fellow volunteers, so all round it is a win-win situation!

We have a number of volunteers who have been with the Hospice for a long time and some of whom joined the Hospice when it first opened in 1996. Those volunteers who joined in 1996 are celebrating their 15 years of voluntary service with us this year. Our volunteer team is always growing, just this year alone we have welcomed over 30 new volunteers to the Hospice. Our volunteers are multi-talented and offer their much needed support throughout the Hospice. Here are the various ways our volunteers help:

Drivers - Transport our Day Therapy patients to and from the Hospice and Shop Drivers who collect donations and deliver to our Hospice shop in Walton Vale.

Day Therapy Helpers - Provide a warm welcome, refreshments and lunch to our patients.

Hairdressers - Help make our patients feel good about themselves.

Ward Helpers - Serve refreshments to our patients and visitors in the Inpatient unit.

Catering Assistants - Help prepare meals for our guests and patients.

Fundraisers - Help at fundraising events and with bucket collections, bag packs and selling Hospice lottery tickets. Also help with fundraising tasks in the office, such as mail shots and counting cash etc.

Gardeners - Help maintain our gardens at the Hospice.

Maintenance - Help us with general handyman tasks.

Shop Assistants - Help at our Hospice shop in Walton Vale.

Receptionists - Greet our patients and visitors and help with answering telephone calls.

Administrative Volunteers - Help throughout the Hospice with various tasks including filing, general office duties and database input.

Whether you have been a volunteer for 15 years or just a couple of months, we would like to take this opportunity to say a very big **THANK YOU** to you for your contribution and commitment.

If you would like to join our volunteer team, please get in touch or visit our website where you can download a volunteer application form. Currently we do have a particular need for volunteers to help with the following:

Shop Drivers, Fundraisers and Gardeners.

Louise Hawkins,
Volunteer Services Manager

What's ON

Sunday 10th July
Summer Fayre
See further details in Spotlight on What's On Below

Saturday 30th July
Aintree Support Group Summer Ball
Formby Hall Golf Club,
7.00 for 7.30 p.m.
Tickets: £35 or £300 for table of 10

Sunday 7th August
Crosby Support Group Garden Party
Tickets: £5.00 (3.15 p.m.)

Friday 30th September
Summer Raffle Draw

Saturday 8th October
Crosby Support Group Dinner
Merry Go Round/Safari
Tickets: £15 (7.00 p.m. – 11.00 p.m.)

Saturday 8th October
Charity Night with
Comedian & Group
St John Stone R.C. Church Hall (Ainsdale)
8.00 p.m. Tickets: TBA

October
Family Canal Walk
Further Details: TBA



Summer Fayre

We are delighted to announce that John Parrott (MBE) long time supporter and Patron of the Hospice will be opening our Summer Fayre on **Sunday 10th July** in the grounds of the Hospice between 12 noon and 4.00 p.m. The official opening will be at 12.30 p.m. Why not come along and meet John and have an enjoyable afternoon whilst supporting YOUR local Hospice! Once again we can promise there will be something for ALL the family including 'Live' Music, Punch & Judy, reptile exhibition, cream teas, BBQ, raffle and lots of stalls. All welcome. Entrance: £1.00 Adults and children free of charge.



If you would like to make a donation by credit or debit card please phone the fundraising department on 0151 529 2630. Please note if you give your donation by 'debit' card rather than 'credit' card you will save the Hospice money.

CONTACT DETAILS

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Carole Slocombe: (0151) 529 6575

Finance & Operational Services Manager
Karen Mullarkey: (0151) 529 2639

Fundraising & Communications Manager
Carole Riley: (0151) 529 2631

Volunteer Services Manager
Louise Hawkins: (0151) 529 8389

Community Fundraiser
Neil Beadman: (0151) 529 2640

Lottery Development Officer
Catherine Osborne: (0151) 529 2968

Shop Manager
Karen Burgess: (0151) 525 1040

Data Protection Act: We value your support and would like to send you future information about Woodlands Hospice fundraising and Lottery and how we are continuing to help local people in the community. However, if you do not wish to receive information please call 0151 529 2630 to be removed from our database.

EDITORIAL TEAM... We would welcome your views on our newsletter with any ideas or comments you may have on this issue or what you would like to see in future issues. You can either write in to the Editorial Team at Woodlands Hospice, UHA Campus, Liverpool L9 7LA or contact Carole Riley the Editor on tel: 0151 529 2631 or e-mail: carole.riley@aintree.nhs.uk