

INSIDE

Clinical Services
Update

•
Staff News

•
Woodlands Hospice
Lottery

•
News Round-Up

•
Fundraising News

•
'Food For Thought'
What is the real
value of money?

•
Volunteer Corner

•
What's On

Redrow Cash Boost to Hospice

We are one step closer toward our new in-patient unit following a £37,000 donation from the Redrow Foundation Charitable Trust set up by house builder Redrow.

The money from the Redrow Foundation will go specifically towards the cost of building the visitor's Lounge and we are honoured to be one of the first beneficiaries of the Redrow Foundation. It can be hard to secure donations of this size, as we are often up against large national charities, and so for a small, local organisation as Woodlands to receive a donation from such a large national, respected organisation is wonderful.

The Redrow Foundation was established to celebrate the company's 50,000th legal completion, with Redrow donating an initial sum of £100,000. Since then Redrow has donated £50 from every legal completion secured, equating to a total annual contribution of around £250,000. The Foundation is dedicated to providing financial support for the relief of poverty and sickness in the UK and, in particular, to providing accommodation and related assistance, including respite care, especially to children, the elderly and those who are sick or infirm.

Paul Pedley, executive deputy chairman for Redrow and a trustee of the Foundation, said: "As a company, Redrow has long been committed to getting involved with and helping the communities we build in – forming the Redrow Foundation last year

seemed a natural progression of this. Woodlands Hospice does a huge amount for its patients and I'm so pleased we can help them continue their tireless work".

To celebrate the donation Mrs Anne Pedley of Redrow visited the patients at the hospice along with two local M.P.'s, Peter Kilfoyle and George Howarth who are putting their support behind the appeal.

A number of patients took part in a photo opportunity for the press and the Redrow website and they also took the opportunity to give their views on the donation.

One patient, John Lloyd, said: "Woodlands really needs this donation. The amount of care they give to patients is huge – it's a fantastic, incredible place. I put £1 on the national lottery each week in the hope that if I win, I could come into the hospice and say here is a cheque – build it".

Another patient, Jenny Lyons, said: "The donation is wonderful, marvellous. Although I'm new to this – it will help. If patients are really ill to have the bedded unit available alongside the day hospice will be lovely".

And Sheila Heslop, a patient, wholeheartedly agreed, adding: "When you come to the hospice there is a feeling of safety as everything you need is here. But it will be much better when the bedded unit is built for those who need to stay overnight with all the facilities and all the necessary care at hand".

Sadly, Sheila has recently passed away. Sheila's family have agreed that as it was Sheila's wish we could still use her quote and photographs for this story. We offer our sincere condolences to Sheila's family – our thoughts are with them at this very difficult time.



L to R: Peter Kilfoyle MP, Mrs Anne Pedley of Redrow and John Lloyd, patient.



Standing L to R: Molly McCormick, patient, Peter Kilfoyle, Colin Smith, General Manager of Woodlands Hospice, Anne Pedley, Carole Riley, Ken Hoskisson, Chairman of Woodlands Hospice, George Howarth MP and Ann Colbert, patient.
Sitting on the bed L to R: patients, Sheila Heslop and Jenny Lyons.

Clinical Services UPDATE



Over the last twelve months, our 10th year as an independent voluntary Hospice, we have been reflecting on what has been achieved and how we can continue to provide services which meet the needs of our community. For those of you who have been supporting us for a long time and for those of you who are new supporters we would like to share some of those reflections.

Woodlands Hospice Charitable Trust was established in 1991 as an independent charity to provide specialist palliative care for people living with life-threatening illness. This specialist care is provided free of charge for the people of our community covering North Liverpool, South Sefton and Kirkby. All of our services are supported in part by the Primary Care Trusts (PCTs) but the majority of funding is provided by the generosity of local businesses, support groups and people like yourselves.



In the eleven years since we opened our doors (January 1996) the service has developed beyond recognition, and we have supported **3,380** people and their families with referrals growing each year. In 1996, our first year, we supported **151** families; ten years on, in 2005-6 that number had grown to **606** families.

People are referred to the Hospice by their GP, Clinical Nurse Specialist (Community or Hospital), District Nurse or Hospital medical team. Each person is assessed by our skilled team of experienced health professionals and a plan of care is agreed. This care may take place in a variety of settings. People may be offered **Day Therapy, Out-patient** support or if they are unable to travel may be offered therapies at home by our **Community Outreach Therapy Team**. Whichever part of the service, our overall aim is to provide essential support and encouragement to people and their families at difficult times in their lives in order for them to achieve the best quality of life possible.

Every part of our service has something to offer. Day Therapy is now able to provide support for up to **100 families every week (25 people on four days a week)**. Each person has their own individual needs and may be seen by the doctor, nurses, physiotherapist,

occupational therapist, family support worker, pastoral care worker or complementary therapist. Lunch, refreshments and transport are provided for those attending Day Therapy.

Some people referred to the Hospice may be better suited to out-patient care where they can attend on an appointment basis. This is ideal for those who may not be able to attend for a full day in Day Therapy. In the out-patient unit, people may attend for medical review, Physiotherapy, Lymphoedema management or Complementary Therapies by appointment.

Those people unable to travel to the hospice may be offered therapies at home from the Community Therapy outreach team which may include stress management, physiotherapy or complementary therapies such as aromatherapy or reflexology. In the five years this service has been available we have supported **1,381** patients and carers.

Support is offered to families and friends either on a one to one basis or by way of our Support group held every Wednesday afternoon at the Hospice. Bereaved carers individually or by way of our Bereavement support group held monthly.

Wherever the clinical service is provided the professional staff are assisted by a vast number of volunteers, providing vital support as receptionists, drivers, hairdressers, gardeners and day therapy assistants providing refreshments and ensuring that people are comfortable throughout the day.

Those of you who have visited the Hospice will know that great importance is given to the

Donate on-line via our website:
www.woodlandshospice.org or phone the
fundraising department on: 0151 529 2630
to make a credit card donation.

surroundings and the décor has been chosen to provide a warm, welcoming and relaxing atmosphere for our guests and their families. Our beautiful gardens which overlook the woods play a big part in creating that atmosphere. People who have been referred to the Hospice are often afraid of what it may be like and are encouraged to visit and see for themselves. All are pleasantly surprised.

The established clinical services are well used and the clinical staff, in partnership with our colleagues in the hospital and community are constantly looking at ways of improving and developing the current service provision. We have achieved a great deal in the first ten years. We know that the next ten years will be just as challenging and exciting; we hope that you will continue to support us as we develop and grow our services to meet the needs of our community.

Tilly Reid
Clinical Manager

STAFF NEWS

We are delighted to welcome on board Claire Hughes our new Capital Appeal Manager who joined us in November 2006. Some of you will have had the opportunity to meet Claire, but for those who have not please see her **'Appeal Newsletter'** enclosed.

Dr. Lizanne Roulston, a former doctor at the hospice, who left to take up a GP post in the community has recently re-joined our clinical team and we very much welcome her back to the team as Hospice Clinician.

We would also like to welcome Natalie West our new Pastoral Care Worker who takes over from Jean Pearson who left the hospice in August last year to move outside the area.

Woodlands Hospice LOTTERY Gift Voucher



**Looking for an unusual present –
Look no further...**

**Lottery Gift Vouchers are now available for every occasion
e.g. Birthday, Anniversary etc.**

Great News.....One lucky person who was bought a £10 Gift Voucher for Christmas has just won our top prize of £1000!

Why not give one of your family and friends this opportunity!

Order one today – Just complete the form right.

Woodlands Hospice
Gift Voucher
LOTTERY ORDER FORM

I wish to purchase a Gift Voucher for: £5 £10

Name:

Address:

Postcode: Tel No:



Lottery Member

One of our long standing Lottery members is Jackie Hardman from Aintree. During this time she has enjoyed a number of wins including scooping our top prize of £1000.

Jackie has also had reason to attend our Bereavement Group following the sad loss of her husband. This has enabled her to make a number of new friends who meet up regularly to enjoy social evenings. Jackie values the great comfort and support she has received. We would like to thank Jackie in return for being a Lottery member. Regular income from our Lottery helps provide our essential services.

Play Woodlands Hospice Lottery Every Week.

Join today and receive a FREE CUDDLY PUP

I will pay: £5 £13 £26 £52 Other

please make cheques payable to: Woodlands Hospice Lottery

Please send me details of Standing Order Payment

Name: _____

Address: _____

Postcode: _____

Tel No: _____



**JUST
£1
A WEEK**

Profits from our Lottery help run Woodlands Hospice
Woodlands Hospice Lottery 0151 529 2968

Hospice News

ROUND-UP

Once again many businesses and organisations both local and national have supported the work of the hospice in the last few months.

We would like to thank **Provincial Grand Lodge of West Lancashire, the Hilda Black Charitable Trust** for further donations of **£1,000 each** and the **Mason Bibby Trust** for a further donation of **£1,300**. **BBC Radio Merseyside** for **£1,049** to fund a multimedia projector for the hospice and **Hospice Aid (UK)** **£800** towards Complimentary Therapy Service. As a result of Help the Hospices adoption by **Royal Mail and Argos** to date we have received **£3,884 from Royal Mail and £1,080 from Argos Bootle store** both as a result of ongoing fundraising efforts of employees. **Shaw Hill Caravan Park in Ormskirk** have been very busy raising money for the hospice through coffee mornings and raffles and have raised **£650**. A **£1,000 donation from HSBC** was most welcome when we were recently one of five beneficiaries presented with cheques at their City Centre office through the fundraising efforts of employees.




Lights Shine Bright on Local Trees for Woodlands Hospice.

In response to our appeal in the last newsletter for more lights than ever to light up our Christmas Trees we were overwhelmed with requests to dedicate lights for special people living or deceased. In all seven events took place throughout the community in aid of Woodlands Hospice Light up a Life appeal raising nearly £16,000. The majority of the events were community based Concerts or Carol Services and we are very grateful to all those who hosted an event or attended to help make them a success.

Will Update

Due to the success of our first **'Make a Will Week'** which took place last year the scheme is running for the whole of April this year. Additionally, after the April **'Write a Will Month'** two solicitors will be running will surgeries at the hospice giving us further opportunity to make will appointments. Anyone wishing to make an appointment to have a will written or amended should contact the fundraising department at the hospice.

 Since our last newsletter we have transferred our e-bay service to the hospice from our shop in Walton Vale for ease of access. Anyone who is interested in selling items on e-bay with a percentage of the sale coming to the hospice should contact Neil Beadman at the hospice.

Woodlands Hospice & Zoe's Place join forces to do some fundraising.

This 'unique' collaboration which has been developed due to the close proximity of both hospices will hopefully raise vital funds for Woodlands and Zoe's Place but also highlight the need for hospice care for both babies and adults alike. Whilst both hospices are providing specialist palliative care to those needing to use our services on occasions we could be competing for support from the same people in the community. Equally, on occasions both hospices could be organising a similar fundraising event so it makes perfect sense to join forces and do some events together. For details of our joint Starlight Walk – please see the **'What's On'** Section.

Many thanks to all our readers who continue to support us.

Longmoor Club Rocks with Elvis!

The Longmoor Club hosted a great night of entertainment in aid of the hospice organised by Win Owens and Bernie Lamb featuring Tony Ravel as 'Elvis'. Support acts including Alan O'Neil on guitar and Jennifer Adams female vocalist, who is a long established supporter of the hospice and daughter of Neil Beadman of the hospice fundraising team.



Free falling for Woodlands.

Lynn Parry has been supporting the hospice for the last couple of years. She became involved through her Aunt Jean Holden who worked in the hospice lottery office but sadly died in 2005. Lynn likes to do crazy things as you will see this last stunt free falling in Cyprus shows – and all in aid of Woodlands raising £410 through sponsorship.

Well done Lynn!



justgiving 'personal' fundraising web page.

Remember if you are fundraising for Woodlands Hospice or plan to in the future you can now set up a 'personal' fundraising web page on the justgiving website - www.justgiving.com. This is very easy to do by following the instructions on their website. You can add pictures, give details and background of your fundraising and people can donate on line and leave a personal message or remain anonymous. This will also save time for the hospice in processing manual sponsor forms and claiming gift aid at it is all done by **justgiving**. So what are you waiting for? Just log on and set up your 'personal' page now!

DATA PROTECTION POLICY

Data Protection Act: We value your support and would like to send you future information about Woodlands Hospice fundraising and Lottery and how we are continuing to help local people in the community.

However, if you do not wish to receive information please call 0151 529 2630 to be removed from our database.

www.johnparrottsports.com/woodlands

...should be saved in 'your favourites' if you are a sports enthusiast who would like to buy associated products and equipment on line with 15% of the profit on all items bought coming to the hospice. The key is the 'woodlands' element of the website address so the 15% is apportioned to Woodlands Hospice. **Happy Surfing!**



Q: Why is 19th May going to be the brightest night of the year?



A: Woodlands Hospice is holding it's 1st Starlight Walk.

See **What's On** for further details!

Fundraising NEWS



Winter Raffle & Summer Raffle

Thank you to everyone who supported our Winter Raffle raising a wonderful **£4,000**. In this issue you will find your Summer Raffle tickets with fantastic prizes to suit everyone with the top prize of a £300 Shopping Voucher. Last year our Summer Raffle raised £6,477 – so perhaps you can help us beat this target this year!

Remember – you have to be in it to win it – Good Luck!

John Parrott Golf

This year's event will take place on Friday 22nd June 2007 at West Derby Golf Club through popular demand. Now in its fifth year the event has gone from strength to strength with 20 teams taking part last year and raising a wonderful **£7,500** for the hospice.

A team of 4 will cost £260 including the evening presentation dinner and entertainment by comedian Barry Yorke. This year we have a 'unique' opportunity for those sponsoring a hole which includes a 'personalised' 1 metre x 2 metre banner at a specified hole incorporating your company name/logo. This will be at a special price of £200 of which all proceeds will come to the hospice through the generosity of 3C Imaging. Holes will be allocated on a first come basis.

To secure your place at this very popular event please contact Carole Riley on 0151 529 2631 or Paul Milne at West Derby Golf Club on 0151 254 1034.



Spring to Summer at the Hospice Shop.

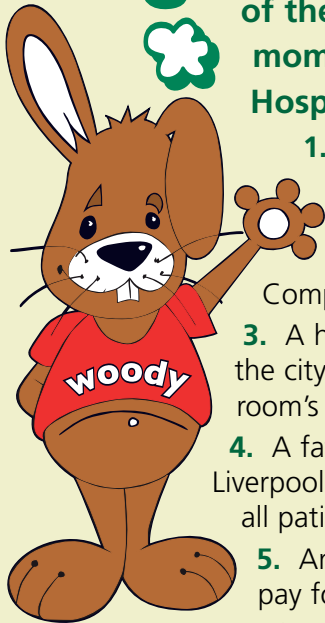
If you have not yet visited our hospice shop to re-refresh your wardrobe for the summer then you should waste no time in doing so as we have such a wide range of clothes for all the family. Our regular customers know that we have many 'new' goods donated to the hospice shop and it is so easy to get that all important outfit including accessories at a snip of a price. We have some beautiful baby and children's clothes on sale which would not look out of place in an expensive designer shop. If you've already updated your wardrobe there is an extensive display of books, jigsaws, CDs/DVDs and household goods to choose from. So why don't you come along to the shop and see what is on offer and help **YOUR** local hospice in the bargain.



PLEASE CONTACT THE FUNDRAISING DEPARTMENT ON TEL: 0151 529 2630 FOR

FOOD FOR THOUGHT!!

Next time you spend money on some of these non-essential items, spare a moment to think what Woodlands Hospice could do with that money.



1. Five lottery tickets on a Saturday night - £5, would pay for a patient's lunch.
2. Cinema tickets for a family of four - £25, would pay for 1 hour of Complementary Therapy for a patient.
3. A haircut and professional colour at one of the city's hairdressers - £50, would pay for a room's supply of aromatherapy oils.
4. A father and two children going to a Liverpool or Everton game - £100, would pay for all patient lunches for one day.
5. An electronic games console - £250, would pay for a 1-day barge trip for 10 patients.
6. The cost of a season ticket at one of Liverpool's top Football Clubs - £500 would pay for all refreshments for every patient for one week.
7. An annual subscription for membership to one of the region's Golf Clubs - £1,000, would pay to equip the Nurses station in the new bedded unit.
8. A week's summer holiday for 4 in the height of summer - £2,500 would pay for one fully mechanical patient pressure relief bed and mattress for an en-suite room in the new bedded unit.
9. £5,000 would pay for all the equipment necessary in a vigil bedroom.
10. £10,000 would pay to equip and furnish the patient dining room in the new bedded unit.

We are not suggesting for one minute that you should forgo your family holiday, we simply ask you to think about what the equivalent of that money could do for a terminally ill person.



We need people to help with collections at events and also bag packing in supermarkets. Our next collections will be at the Summer Pops at Aintree Racecourse. If you can spare some time we would like to hear from you.

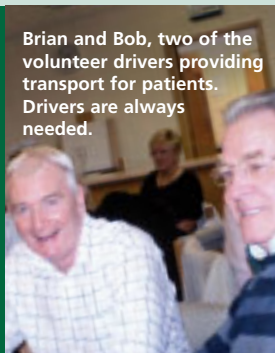
Tel: 0151 529 2630



FURTHER DETAILS ON ANY OF THE ABOVE EVENTS.

Volunteer CORNER

Brian and Bob, two of the volunteer drivers providing transport for patients. Drivers are always needed.



Volunteers play an important role at the hospice and they bring considerable benefits. Their very presence brings an extra dimension to the culture and atmosphere within the hospice and is a major part of the difference that hospices bring to the lives of patients, carers and their families. They contribute to the homeliness, warmth and friendliness and without their support the hospice simply wouldn't function. There are lots of ways you can help by being a volunteer on a regular basis, but if you feel you are not able to make that commitment then there are one off events where if you only spared one hour of your time it would make a difference.

One way that you could help is to be a steward at the Starlight Walk on Saturday 19th May.

If you would like more information on volunteering at Woodlands Hospice please contact Marie Morgan on Tel: 529 2299



Marie Morgan and friends enjoying a volunteer Christmas trip to Skipton.

SPOTLIGHT ON WHAT'S ON: STARLIGHT WALK

'A Unique Opportunity to Support Your Local Hospices'

**ZÖE'S PLACE BABY HOSPICE
& WOODLANDS HOSPICE
STARLIGHT WALK**

A 10-mile Circular Sponsored Walk Between the Woodlands Hospice and Zoe's Place starting at midnight on **Saturday 19th May 2007.**

Entry is just £6 which includes a T-shirt, Medal and Breakfast roll on completion.

What's ON

Sunday 13th May

Southport Rotary Walk
Leeds & Liverpool Canal
Registration Fee: £3.50 in advance or £4.00 on the day

Saturday 19th May

Starlight Walk in conjunction
With Zoe's Place Baby Hospice
See 'Spotlight On What's On' Below for more details.

Thursday 31st May – Saturday 2nd June

Knowsley School of Dance
Perform 'Rhythm of Life'
at Crosby, Civic Hall

Wednesday 20th June

Fashion Show
Northern Club Marquee
Tickets £25 Incl. 2-course dinner
and glass of wine

Friday 22nd June

John Parrott Annual Golf Classic
West Derby Golf Club
£ 260 - Team of four

Amadeus Chamber Choir Concert
Holy Trinity Church, Formby
Tickets £5 incl. glass of wine
Contact: Maggie Flodman
01704 879557

Friday 29th June

Crosby Support Group
Quiz & Raffle
St Michael's Church Hall
Blundellsands
£10.00

Sunday 8th July

Summer Fayre
Woodlands Hospice

Saturday 1st September

Late Summer Ball
Formby Hall Golf Club
Tickets £30

Friday 5th October

Crosby Support Group
Flower Demonstration
For details contact Doreen Thomas
via Woodlands Hospice

Saturday 13th October

Black Tie & Diamonds Ball
Crown Plaza Hotel
Details: TBA

Editorial TEAM

We would welcome your views on our newsletter with any ideas or comments you may have on this issue or what you would like to see in future issues. You can either write in to the Editorial Team at Woodlands Hospice, UHA Campus, Liverpool L9 7LA or contact Carole Riley the Editor on tel: 0151 529 2631 or e-mail: carole.riley@woodlandshospice.org