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## New Chief Executive at Woodlands Hospice

**Rose Milnes has been appointed to the role of Chief Executive at Woodlands Hospice from 1 April 2011.**

She is currently the Director of Corporate Affairs at the NHS National Prescribing Centre (NPC) in Liverpool which she joined in 2005 and is responsible for all areas of finance, human resources, organisational development, regulatory compliance, IT and operations for the organisation. She is a member of their senior management team reporting directly to the Department of Health regarding strategy and work programmes for the organisation and they support all health care professionals in the NHS in England who are involved in prescribing and medicines management.

Prior to joining the NPC, Rose was the Administration and Personnel Manager for St John's Hospice on the Wirral for 8 years. This was a senior management position responsible for all non clinical areas for the hospice and she was a member of the senior management team reporting to the Board of Directors.

The previous 21 years she was employed by Midland Bank in a variety of roles across Wirral and

Liverpool reaching middle management prior to leaving to join the Hospice in 1997.

Rose is a chartered member of the Chartered Institute of Personnel and Development (MCIPD) fully qualified in HR, and also has a vast amount of wide ranging experience in all corporate activities having covered a variety of roles throughout her career at a senior level.

Rose has a great understanding of, and high regard for, the work of Hospices and has been involved in supporting them for many years initially as a volunteer for St Johns before taking up her role there.

She has been married to Rob for the last 28 years and they enjoy walking (particularly in the Alps), socialising and entertaining friends and Rose has a very keen interest in the theatre and live music generally.

**Merseyrail Raises over  
£100k for  
Woodlands  
Hospice!**

Full story page 5



## STARLIGHT WALK – 'Calling All Walkers'!

Our annual Starlight Walk will take place this year on **Saturday 21st May commencing at midnight**. Year on year we welcome back walkers who have taken part in this very popular annual event each year and also many people who are taking part for the first time.

Last year the event raised a fantastic **£26,529** and once again we are appealing to our readers, regular supporters and as many people in the local community to come out in force on Saturday 21st May to **'Walk for Woodlands'** and help our 2011 Starlight Walk to be bigger and better than in previous years. Registration is just £10 including a T-shirt, medal and breakfast roll on completion. In response to feedback from our walkers who took part last year we have introduced a 'new' route this year and further details will

be provided once you've registered. To take part please complete the registration form in this issue of the newsletter NOW!

### IF YOU ARE NOT ABLE TO TAKE PART YOU CAN STILL HELP!

We appreciate that not everyone is able to take part in our Starlight Walk but would like to help or support the event in some way. We are always looking for people to help on the night or act as stewards. Additionally, many people like to sponsor the walkers taking part. If you are not able to take part in the Starlight Walk but would like to give a donation to help boost the income raised please complete the **'Donation Section'** on the registration form enclosed and send with your donation to the hospice. We will add your donation to the total monies raised for this event.

# Clinical Services UPDATE

Some readers will be well aware that here at Woodlands we have always encouraged people who use our services to tell us what they think about the services on offer. Each year a survey is carried out with all of our current Day Hospice patients in order to find out what they feel about the services we provide. The results from the survey help us to review what we are doing and make any changes as necessary. In our most recent survey, completed in September 2010, we also asked people admitted to the in-patient unit for their views on their stay at Woodlands. These are just some of the comments received from the survey and from people discharged from the Hospice over the last few months.

**"The care I have received has been more than excellent"**

**"Other families and patients speak very highly of the care they receive at Woodlands, and this is the same for us"**

**"Everyone takes time to make sure you understand what they mean"**

**"Nothing was too much trouble"**

**"The drivers are wonderful, nothing is too much trouble"**

**"Everyone put you at your ease"**

**"You know that you can ask the staff anything and they will take the time to listen"**

**"My special thanks to the chefs for their help in getting me back to eating properly again"**

**"The doctors and nurses have consulted me every step along the way"**

**"Everyone has been so caring, kind and full of fun. I feel I have an adopted family – safe, secure and happy"**

**"There is always a good feeling when you are at Woodlands. All the staff and helpers always have a smile for you and make you feel welcome. Thanks for all you do"**

**"The overall experience has given me back my confidence and helped me come to terms with my illness in a positive way. Thank you."**

**"Staff and volunteers go out of their way to ensure all your needs both physical and spiritual are met. Woodlands has been a life-saver for me and I'm sure it has been for many others. We make friends here and if we wish to talk about our cancer, we can. Thank you to everyone."**

**"Only wanted to say that my visits are always looked forward to and enjoyed"**

All of these comments and the rest of the survey will be shared with our patients over the coming weeks. Any suggested changes to the service will be discussed with the staff, volunteers and trustees and implemented. Copies of our most recent survey are available at the hospice. If you would like to comment on any aspect of our service please ask at the Reception desks for a comment leaflet and leave it in the box provided. Our thanks to all of our patients and their families who have taken the time to comment on our services.

**Tilly Reid**  
Clinical Manager

## Launch of End of Life Care Programme for Care Homes

Wednesday 12th January saw the launch of the new North West End of Life Care Programme for Care Homes. Managers and staff from care homes in South Sefton, together with district nurses and community Macmillan's were invited to attend the launch event held at Woodlands Day Hospice. This was an opportunity to learn about the exciting new 'Six Steps to Success' End of Life Care Programme which is currently being offered to all care homes in South Sefton. The quality improvement programme aims to support the development of high quality care for all residents in the last year of life, improve collaboration between GP's, Primary Care Teams

and Specialist Palliative Care Teams and to reduce hospitalisation in the last days of life.

Alison Doyle, of Woodlands Hospice, who was the local facilitator of the new programme, says that the launch event was extremely successful, very well attended and that everyone enjoyed the opportunity to learn more about the new programme and to meet one another. The majority of the Care Homes have now fully registered for the programme which will run through to November 2011.

**Alison Doyle**  
Deputy Ward Manager

# STAFF NEWS

We would like to give a very warm welcome to any new members of staff and volunteers who have joined the hospice since our last newsletter.

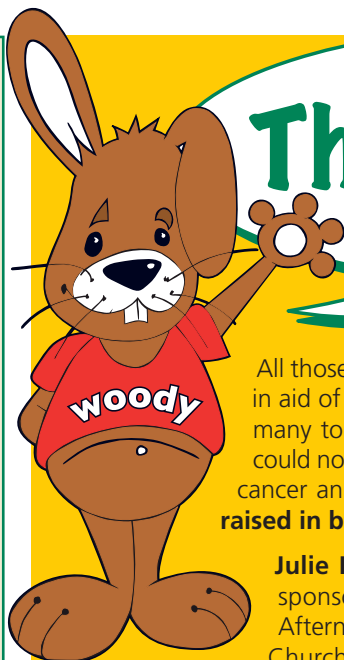
**Ann Black**, staff nurse and previous ward nurse manager at Aintree Hospitals retired last year after 46 years in the NHS and Woodlands Hospice. We apologise for omitting to wish Ann well for her future retirement and would like to thank her for her contribution. Ann Black, Maddie Highton and Barbara Shaw attended the Queen's garden party last summer. How Exciting! At the time of staff moving over from the Palliative Care ward on the hospital site Barbara Shaw decided to write personally to the Lord Chamberlain informing him of their Palliative Care work at the hospital and Woodlands and their many years of service. It was as a direct result of Barbara's letter that they were invited along to the Queen's garden party. Between them Ann, Barbara and Maddie have clocked up well in excess of 100 years in the NHS/Woodlands Hospice.

**Harry Harwood** has retired from the Board of Trustees and we would like to thank him for his contribution over many years and wish him well for the future.

**Marie Morgan**, volunteer manager at the hospice retired in December 2010 after 13 years at the Hospice. We would like to thank Marie for her contribution to Woodlands and wish her well for the future.

**Dr Heino Hugel** has taken over as Clinical Lead at the Hospice as from 1st December 2010 in preparation of the impending retirement of Dr. Ged Corcoran.

Visit our website at [www.woodlandshospice.org](http://www.woodlandshospice.org) to keep abreast of Hospice news and developments.



## Thank you to...

All those who have organised or taken part in/or helped at events in aid of the hospice in the past few months. There are often too many to mention but without this income from such events we could not maintain our vital services for local people suffering from cancer and other life-threatening illnesses. **Including: (Amounts raised in brackets)**

**Julie l'Anson** for Martin and Chris Daniels 'grow your hair' sponsorship (£1,000); **Crosby Support Group** Victorian Afternoon Tea and Flower Arranging Demonstration at St Faith's Church (£240); **Maghull Support Group** Merseyside Police Band Concert (£500); **Old Roan Friends Support Group** Annual Grand Community Carol Concert (£1,100); **HMP Altcourse Serving Prisoners)** England v Wales Charity Football Match and performance of 'Under the Arches' (£870); **Jacobs** for their ongoing support and recent donation of £800; **Aintree & Kirkby Inner Wheel** (£200).

All those who have taken part in various sponsored events both in Liverpool and further afield, raising the amount indicated in brackets, including **Glenn Roberts Robin Hood (Nottingham) Marathon** (£314); **Dave McClean Great North Run** (£500); **Patrick Raftery Lockness Marathon** (£1,530); **Phillip McGuffie Lochness Marathon** (£532); **Stuart Whitelaw** (£756); **Miss K Davitt Sefton Park Run** (£535); **Gemma Stanton and Nicola Devine BUPA Great North Run** (£1,180); **Dr. Kevin Costigan and Mark Wigglesworth of Aintree Group Practice 100 mile Bike Ride** (£2,794); **Sarah Johnson of Barclaycard Kirkby** (£389 plus matched funding); **Heino Hugel** for raising in excess of £2,000 through his **Liverpool Triathlon and Santa Dash challenges**.

Each and everyone of you who have made donations, no matter how much. Every single penny we receive is more than we had before, and we are very grateful to you.

Those who make donations of goods to our hospice shop re-cycling their unwanted clothes and bric-a-bric.

Many people who have given donations in memory of loved ones.

All those who support our Weekly Hospice Lottery.

Those who have given donations in lieu of gifts for special celebrations such as wedding anniversaries and 'special' birthdays.

Our Many Hospice Support Groups for their ongoing fundraising and helping to raise the awareness of the hospice.

Our dedicated volunteers for all their hard work on behalf of the hospice.



HEINO HUGEL AND COLLEAGUES TAKE PART IN THE SANTA DASH CHALLENGE.



If you would like to make a donation by credit or debit card please phone the fundraising department on 0151 529 2630. Please note if you give your donation by 'debit' card rather than 'credit' card you will save the Hospice money.

# Hospice News

## ROUND-UP

Once again businesses or groups have come on board to support the work of the hospice in the last few months.

We would like to thank the following for their donations and offers of support: **DHL Kirkby** (£1618); **Porchfield Community Centre**, Croxteth (£1,000); **Merseyside Anglers** (£441.60); **Formby Lawn Tennis Club** (£50) and **Walton Hall Pensioners Bowling & Social Club** (£20).

### Alan Joyce Engraving

We would like to extend a sincere thank you to Alan Joyce of Expert Engraving (Waterloo) for his support by way of engraving our gold leaves for our 'Tree of Life'. Alan has been engraving the encryptions on the leaves since its introduction and must have engraved thousands £'s worth of leaves for us now. We are very grateful for his support.

### Dairycrest Update

Employees of Dairycrest (Aintree) have been working tirelessly for many months now at the hospice on various tasks and activities. So much so they feel very much part of our team here at Woodlands. The volunteers come in on a regular basis to help with boxing up cartridges for our recycling scheme to generate income for the hospice, gardening and tidying up the grounds, helping us with heavy duty manual tasks, setting up for events and preparing mailings for our Hospice lottery to name but a few and we are very grateful for all their hard work, efforts and generosity.



### Apologies/Corrections

In our September newsletter we quoted that the Wirral Coastal Walk had raised £100 when it should have been £275. We also omitted to acknowledge West Derby Golf Club for hosting our annual John Parrot Golf Day. Please accept our apologies for these errors/omissions.

**STOP PRESS ...STOP PRESS ...STOP PRESS**

### Golf Club Adopts Woodlands Hospice.

We are delighted to inform our readers that we have been adopted as the Charity of the Year for 2011 along with Zoe's Place Baby Hospice by West Derby Golf Club. Each year the Captain and Lady Captain choose their preferred charities to support and this year Mr. Rick Chapman (Captain) and Mrs Ninette Corlett (Lady Captain) have chosen us as one of their charities to benefit from their fundraising. Please make this a bumper 'golfing' year for us by putting in a team at our annual John Parrott Golf Day which will be held at West Derby on Friday 24th June 2011.

### Peter Kilfoyle – Hair today gone tomorrow!

Former Walton MP Peter Kilfoyle has shed his flowing beard and locks for Woodlands Hospice. Peter cultivated his mane after retiring from Parliament last May. Despite much pleading from friends and colleagues to lose the growth he stubbornly resisted. But after the 500th Father Christmas joke he had to endure over the festive season he caved in to demands to give up his flowing beard and white locks to raise money for Woodlands. Peter shed his locks under the steady hands of **Richie McAleavey at the Crown 'n' Glory salon on Rice Lane** in mid January. Please watch out for details of how much was raised through Peter's Charity Shaving in our next newsletter.



THE 'NEW LOOK' PETER PICTURED HERE WITH FORMER MAYOR OF LIVERPOOL, STEVE ROTHERAM.

### Province of West Lancs Masonic Lodge

Once again we were delighted to receive a visit from a representative of The Freemason's Grand Charity in December when they very generously presented us with a cheque for £3,625. They have been supporting us through the Province of West Lancs Masonic Lodge for many years by way of an annual donation and the increase in their contribution is in recognition that the costs of providing our service free of charge to our patients have increased substantially with the introduction of our inpatient unit.

### 'Light up a life' Service

This is one of our major events in the fundraising calendar and finishes off the year beautifully. Neil Beadman, Community Fundraiser at the Hospice summed up the event: "This event for me is one of the most enjoyable and satisfying events that I have the pleasure to be involved with in my capacity as a fundraiser. This year was exceptionally special for me because we had Father Tom Leigh one of the original members of the trust board and our very first Chairman agreed to attend. Father Tom and the board helped to start the Woodlands Hospice journey way back in 1993. What better way to celebrate our 14th Anniversary year of the opening of the Day Hospice and 1st Anniversary of the opening of the In-patient unit than to have Father Tom leading the 'Light up a Life' service? Once again supported by the Liverpool signing choir, soloist Jennifer Beadman and a reading by staff member Joy Sturgeon the event was a great success. We were delighted to have the support again of Sheila Allward from Barclays Bank Kirkby who funded the Christmas tree and refreshments. We would like to extend our thanks to all the volunteers for giving their time on the day". Thank you to everyone who supported our 'Light up a Life' initiative in 2010 raising a wonderful £12,414 for the hospice which was up on our income from 2009.

## Christmas Fayre & Grotto

Father Christmas and Mother Christmas made two appearances at this year's Fayre and Grotto as we introduced an extra day on the Saturday just for the Grotto which helped keep the queuing for Santa to a minimum on the Sunday. Our grotto was funded and built by Sheila & Robbie Allward & Val Daniel (Barclays) with the help of Joy Sturgeon (Woodlands Lottery) and Marie & Jennifer Beadman. Linda Townley and staff from Dairycrest set up all the stalls for the fayre. We would also like to thank our young 'little helpers' Abi, Beth and Stephanie who stepped in at short notice to run our promotional goods stall raising a wonderful £220.80. It was a great success although down a little on numbers attending and with match funding from Barclaycard Kirkby we were able to raise £3,661.00 which was up on last year which is a fantastic result.

## Festive Thanks.

Thank you to everyone who supported us during the festive season through attending events at the hospice or in the community, buying Christmas cards and promotional items or via our annual Share a Card Scheme. Monies are still coming in from these various initiatives so we will let you know how much has been raised in our next newsletter.

## Merseyrail Update

As the Merseyrail adoption year of Woodlands Hospice comes to a conclusion Bart Schmeink, Managing Director of Merseyrail and Sally Ralston, Corporate Social Responsibility Manager, share their thoughts and provide feedback on the adoption.

*"2010 has been a fantastic business year for Merseyrail. We are now officially the most punctual railway in the UK with 95% of our trains running on time and our passenger satisfaction score is the highest in the UK, at 93% according to the independent National Passenger Survey. But if you ask me what our biggest achievement was for 2010, I would say immediately 'our charity of the year'. The energy, the passion to do something extra, the will to go the extra mile was fantastic. When I first visited Woodlands Hospice I was overwhelmed with what I saw. Dedicated members of staff helping their patients in the best possible way, making their last journey as pleasant and peaceful as possible. When you see that, you realise that nothing else in life counts more than good health, friends and personal attention and care. It was then in January last year that I decided that our fund raising efforts for Woodlands be a record breaking one. And it has been! **More than £100,000 raised is an amazing amount to anyone's standards.** Everybody has*

*chipped in, in small numbers and big numbers. Our shareholders, Merseytravel, our major suppliers like Lorne Stewart, SDG and Carlisle Security, they all dug deep.*

*Of course, the three peak challenge was our personal contribution, but I couldn't have imagined that it would be that good. It felt fantastic to do something with people who have become real friends now and be told by Jo Bayly, Senior Physiotherapist at the Hospice who joined us for*

*the challenge, what the hospice would be able to do with this kind of money. So finally, I would like to say thank you to Carole Riley and Neil Beadman for the passion and energy that they have put into this as well. They lit our flame, they made us enthusiastic for Woodlands hospice as a charity and they are definitely part of this success as well. And one more thing: Although I haven't met you all at Woodlands but what I have seen you do, is truly impressive. Thank you all for what you are doing for your patients".*

*Bart*

*"On a personal note I would like to say how much I have enjoyed every minute of what we have done during the last year. I admire all the fantastic work that goes on at the Hospice and the staff and volunteers are so dedicated and inspiring. I will try to continue to support the hospice in the future where I can. I now consider Carole and the team friends and hope we can have future contact".*

*Sally*

**THANK YOU... THANK YOU... THANK YOU...  
TO MERSEYRAIL AND ALL THEIR SUPPORTERS!**

## COMMUNITY NEWS

### Winter Raffle

The draw took place on Friday 14th January when patients at the Day Hospice picked out the winning tickets. All prizes have now been claimed with the following result: **First Class Virgin Train Tickets for Four People (ticket number 29950); Week-end Away for Two (number 73802); Two Tickets for Strictly Ballroom (number 73804); Gift Set (number 59637) and Cuddly Toy (ticket number 72020).** Thank you to everyone who supported our Winter Raffle raising a wonderful **£4,500**. Please watch out for our summer raffle tickets in our next newsletter.

### Bucket Collections and Bag Packs

Thank you to everyone who has helped with either our festive bucket collections at Central Station (£419.28) or bag packs at supermarkets helping to raise vital funds for the hospice. This is very much appreciated.

### Pirrie Players Carry on Singing for Woodlands

The Pirrie Players have supported Woodlands for a number of years with their annual concerts but in 2010 they excelled themselves with two concerts, a bag pack at Sainsbury's Rice Lane (£519.89) and also performed their show in the community for supporters who have also organised events to benefit the hospice. In total they have contributed to over £2,000 being raised which is a fantastic achievement for them. I send a personal thank you to Pat Tant and all of the Pirrie Players. Well-done!

### DHL Kirkby Supports the Hospice

A group of employees from DHL did a 15 mile walk through Yorkshire in aid of the hospice raising over £1,618 including matched funding. Mike Keenan and his colleagues took on the challenge in memory of a relative of one of the main organisers Phil McCabe as Phil wanted to show his support to the hospice for the care received by his relative. They also donated a large supply of biscuits to the hospice. "A great result and the biscuits were nice too"!

### Porchfield Community Centre Event

Geraldine Mason, Scheme Manager and Anne a volunteer fundraised in memory of James Brown who had also been a volunteer and a committee member at the centre since it opened. All at Porchfield supported the fundraising through raffles and table sales raised £1,000.

**Adele Harding** who organised a Charity Fun Day at the Farmers Arms in memory of her dad Reginald raising a wonderful £1,567.

### Fashion, Hair and Beauty Event at Novas Contemporary Urban Centre, Liverpool

This show was put together in seven weeks by Rachel Devlin and her team from MOJO Hair Salons with help from Nazeme Langfield from Dance Dynamics who choreographed the event. Barclays staff from Wavertree; Sandra Kidd, Anita Carroll, Sheila Birch and Mellissa Jones boosted the income raised through matching funding bringing the

Continued overleaf...

## COMMUNITY NEWS

*Continued from previous page*

total to £4,500. In attendance was the Mayor of Knowsley Councillor Diane Reid along with some local celebrities including Andrew Lancel (from TV's The Bill), Pez Tellet (Radio City) and Debby Jones who compered the show with her usual entertaining style. It was a fantastic show so thanks to all concerned.

### October's Platter of events

We are always thrilled to have events organised by third parties, but October was a bumper month beating previous records for the number of events in any one month. We had more events in October than any other month of the year with over ten events being organised. Below are few of the events and people we would like to thank.

**Charity Night with Irish Music** organised by Alice Manley on 1st October at St John Stone R.C. Church Hall (Ainsdale) raising a wonderful £2,025 to purchase three syringe drivers for the Hospice.

**Jenni Massingham and Sheila Bernard** did a Charity Night in memory of Carol Massingham at the Royal British Legion raising a fantastic £2,618.

**The Pingwood** pub fun fest held over the full month of October with bag packs, spot the ball cards and finishing off with the charity night in the Pingwood Pub, Towerhill on the 30th organised by the family of William Billingsley Raising £2,300.

### Clubmoor Conservative club

Shaun & Mark Johnson and their family put together a tremendous night in memory of Shaun's sister LE Miller (Helen). The event was a sell-out and with Barclay's staff support through their match funding helped to raise a staggering £4,500. The night consisted of great entertainment, food and fabulous prizes. They really did LE proud.

### Gusto Ladies Lunch

And finally, Jane Joseph of Crown Productions & Carolyn Hughes hosted a ladies lunch at Gusto Restaurant and Bar at the Albert Dock which raised £4,700 again with the help of Barclays matched funding. This was an excellent start for their first ever fundraising event and they hope to stage another in 2011.

The above are just some of the events held in October and on one day alone we had three events taking place. I'm sure you will agree they have all produced a brilliant result in income terms for the hospice.

**I would like to send a huge thank you to all our supporters who organised events in October and throughout the year as there are far too many to mention. Large or small every little helps to maintain our services. Please keep up the good work in 2011!!**

Neil Beadman, Community Fundraiser

# Fundraising NEWS



## Strictly Ballroom

It's that time of year again to get your dancing shoes out – get some friends together and book tickets for our Strictly Ballroom Dinner Dance on **Saturday 26th March** at the Southport Floral Hall. With the Tony Greenwood Orchestra, Singer Jamie Somers, British Professional Latin Champions Gregor Rebula and Rachael Heron and the Dance with Passion Formation Teams once again this promises to be a fantastic night of entertainment, good food and the chance to shake the dust off those dancing shoes. With the night 'kicking off' at 7.30 p.m. tickets are just £35.00 per person or a table of ten £300 including a three-course dinner.

## 'Make a Will' Scheme 2011

Once again we will be running our annual 'Make a Will' scheme throughout the month of April in partnership with local solicitors and a professional will writer who will waive their usual fee for writing a 'standard' will in return for the person making a donation to the hospice. If you have not yet made a will and would like to take advantage of the scheme please contact the fundraising department on 0151 529 2630 for further details or to make an appointment.

Since the introduction of the scheme in 2006 a wonderful £40,994 has been received in donations with in excess of £11,500 from the 2010 scheme. We would like to thank all those who have supported the initiative along with Peace of Mind Wills, Kennan Benjamin Kay, Rex Makin, Black Norman, Bartlett & Son, Maxwell Hodge and David Phillips for giving their time free of charge.

## Donations

In our last newsletter we advised how donations in memory of loved ones has been increasing year on year along with fundraising events being arranged by family or friends of former patients. Since our last newsletter the following have held events and/or challenges in memory of their loved ones. We are very grateful to them for doing so at such a difficult time in their lives and would like to extend a very sincere thank you to them along with everyone who helped to make the events such a success.

**The Willis Family and Friends** for organising the Charity Night at Maghull Town Hall and Snowdonia Challenge in memory of George Willis raising a fantastic £4,670 and Kerry Paxton who arranged a Charity Night in memory of her mum Vivien Paxton raising a wonderful £1,063. **Sid Morris** for his ongoing support to the hospice in memory of his wife Joan and for his recent Charity Night at the Royal British Legion raising £1,046.

## Anna Corcoran CD

Many of you will know of Anna not only for her being the daughter of Dr Ged Corcoran, Clinical Director, but also through her various musical events in aid of the Hospice. In addition to her own events Anna has also attended various hospice events as a special guest. And now you can listen to Anna's beautiful voice anytime as she has produced a CD to help generate further income for Woodlands. CD's are available for sale at the hospice, our shop in Walton Vale or through our Aintree Support Group at a cost of £5. We would like to thank Anna for her ongoing support of the Hospice which is very much appreciated. Please watch out for further future musical events that Anna will be putting on in aid of the hospice.

## Giving on Line Could Not Be Easier!

If you would like to give a donation to the hospice 'on line' or set up your own 'personal' fundraising page you can now use either of these simple, fast and totally secure methods to do so. Please visit [www.justgiving.com](http://www.justgiving.com) or [virginmoneygiving.com](http://virginmoneygiving.com) and follow the instructions.

## Can you Help us with your Loose Change or £1 Coins?

Would you like to collect your loose change at home and help the Hospice? If so please ask for one of our home collection boxes. Every little helps and all the loose change that people have in their pockets/purses when they arrive home soon mounts up. Lots of people are already using this easy option to help us and in 2009 and 2010 home collection boxes have generated over £5,100!!! Additionally, we now have our very own £1 coin tubes with our name and logo on so if you would like one of these please let us know. The tubes hold £25 so this is a good way of increasing your capacity to give to the hospice or get together with family or friends to fill the tube.

## Hospice Shop

In these tough times of competitiveness its good to know that we at Woodlands have a loyal following of support from our customers and we are continuing to ask for unwanted gifts and 'unworn/never to be worn again' clothing of good quality to be donated to us. I recently read an article about clothing celebrities could never part with and explaining why they wouldn't or couldn't wear a favourite article of clothing. Perhaps it no longer fitted or was associated with fond memories or because of the expense of the purchase cost. So it got me thinking why do we women hoard clothing? I wish more people would be charitable and donate rather than sell on e-bay. I accept for some people there is a need to generate income through the sale of their clothing no longer worn. However, what would we do without our regular 9 – 5 customers who regularly donate to charity? They lead by example by generously donating their good quality high street clothing. So let's make 2011 the year of 'the spirit of giving'!

**Karen Burgess,**  
Hospice Shop Manager

## Jute Bags

As mentioned in our last newsletter we now have Jute hessian bags (£2.50) and cotton bags, with a longer handle that can be folded for convenience (£1.50) for sale. The bags are on sale both at the hospice and also at our shop in Walton Vale.



Woodlands Hospice

LOTTERY

UPDATE

## "What a great start to 2012!" ...was the response from our New Years Eve lottery draw winner on hearing the news she'd scooped the £1,000 cash top prize.

The local lady had bought her lucky ticket in the foyer of Fazakerley Hospital whilst visiting a family relative. She went on to say: "I was so thrilled when I heard the news. You never think you are actually going to win. My wedding anniversary is on New Years Eve - so it was a double celebration!" Our fitting winner tells us the money will pay for a 'half-term break' somewhere abroad.



VOLUNTEERS FROM DAIRYCREST HELP WITH LOTTERY MAILSHOT.

**A huge thank you to those who bought draw tickets by responding to our postal appeal, or at local supermarkets, the Hospital or from the Woodlands Shop in Walton Vale. This year's draw raised more than £7,000 for the hospice.**

**Are you interested in selling our lottery tickets in 'your' local area, either as a Volunteer or a commission paid agent? For more details please contact us on 0151 529 2968 or e-mail [catherine.osborne@woodlandshospice.org](mailto:catherine.osborne@woodlandshospice.org)**

### Why not subscribe to play The Woodlands Hospice Lottery?

Every Friday you have the chance to win the £1,000 top prize from our guaranteed weekly prize fund. There are also 49 other prizes to be won! **All the prizes are won each week – there are no shared prizes or rollovers.**

It couldn't be easier... just complete and return the application form below, each chance in the lottery costs just £1. When you register as a member, you will be sent your own unique number which will be entered into the draw, for you, every week. The

lottery computer randomly chooses 50 winners every Friday. **You don't even have to claim your prizes as cheques are sent out automatically following each draw.**

Subscriptions can be paid for by monthly, quarterly, annual Standing Order or alternatively by cheque. – They also make ideal gifts for any occasion.

Woodlands Hospice Lottery plays a vital part in our fundraising with all profits going directly to the Hospice. **Your £1 really can make a difference to the lives of our patients and those who care for them.**

Full Name: .....

Address: .....

Postcode: .....

Telephone Number: .....

#### Preferred Payment Method

Cheque Please enclose a minimum of 5 Weeks entry (£5)

Standing Order Please complete the form below  
(Paying by standing order saves the Hospice money)

To: ..... Bank plc

Branch: .....

Account No: ..... Sort Code: .....

#### Please debit my account and send as per the following details:

Natwest Bank Plc, Aintree Black Bull Branch, Liverpool 9

Acc. No. 41448820 Sort Code: 60-13-19 Payee: Woodlands Hospice Lottery

The amount of:  £4.33  £13.00  £26.00  £52.00  
Monthly Quarterly Six-Monthly Annually

First payment on: .....

Signed: .....

Players must be 16 or over. Registered Charity No. 1048934 Woodlands Hospice Ltd. Co. No. 3278425

**Return to: Woodlands Hospice, FREEPOST, NWW 3399, Liverpool L9 4BR**

# Volunteer CORNER



## New Volunteer Services Manager, Louise Hawkins, joined Woodlands Hospice in January.

Here is Louise's personal message to you:

Let me begin first by saying how thrilled I am to have been selected as the new Woodlands Hospice Volunteer Services Manager. I have been very impressed by both staff and volunteers and their dedication to Woodlands. I am honoured to be working alongside you and by the time you read this newsletter, I hope we will have had the opportunity to meet already.

To share a little about myself, my last position was as a Volunteer Services Coordinator with a hospice in Florida, where I lived with my husband for seven years, up until I returned to the U.K. in May 2010. I began my association with the hospice not long after having moved to Florida, in the capacity as a volunteer and I like to think that I can bring both my experiences of being a volunteer and Volunteer Services Coordinator to my new role here at Woodlands.

I am enthusiastically looking forward to the year ahead and witnessing for myself the positive impact volunteers make here at Woodlands. Please know that as volunteers, you are greatly appreciated by us all.

Staff have helped me to identify some areas in which we need additional volunteer help. If you are an existing volunteer, who has some additional time to spare, or if you are considering becoming a volunteer with Woodlands; please consider helping us with:

- Reception Duties-Helping answer telephone calls, greeting patients and visitors and receiving donations for items on sale.
- Gardening-Helping the staff gardener with maintaining the gardens for our patients to enjoy.
- Drivers-Picking up patients from home in the morning and bringing them to Day Therapy and collecting and taking patients home in the afternoon.
- Fundraising- Helping with Bucket Collections, Bag Packs at local supermarkets, selling lottery tickets, helping in the shop.
- Ward Helpers in the In-Patient Unit-making refreshments and delivering food trays to patients in the ward and helping with the clean up afterwards. There is a shortage of volunteers for this during the evenings and weekends.

I would like to invite volunteers to help us if you can spare the time with collections at the Aintree Races in April. The Races take place over Thursday, 7th to Saturday, 9th April and if you can spare any time at all to help us with bucket collections outside of the racecourse during those dates it would make such a difference to the amount we could collect to help the Hospice. A Woodlands Hospice T-Shirt is provided for those that can help!

If you are an existing volunteer, you are always welcome to stop by and see me in the Volunteer Department, alternatively you can either call me on 0151 529 8389 or e-mail me at [louise.hawkins@aintree.nhs.uk](mailto:louise.hawkins@aintree.nhs.uk) (if you are planning to make a visit to Woodlands to see me you may want to check that I am available and not busy in another activity).

If you are interested in becoming a volunteer, please give me a call or e-mail on one of the above and I would be happy to answer any questions you may have and supply you with a Volunteer Application Packet.

Lastly, if you are a volunteer who is interested in receiving communications from me by email, such as news of upcoming events and other informational updates, please contact me with your email address so that I can add you to the volunteer email list.

Warmest regards,

**Louise**, Volunteer Services Manager

## What's ON

### Saturday 26th March

#### Strictly Ballroom Dinner Dance

Southport Floral Hall. Tickets £35.00 per person or £300 for a table of 10.

### April

#### 'Make a Will' Scheme

For further details and appointments please contact the fundraising department.

### Monday 4th April

#### Maghull Support Group Afternoon Easter Bingo

Holy Rosary Club. Tickets £1 and starts at 1.00 p.m.

### Thursday 7th April

#### Maghull Support Group Easter Bingo

Holy Rosary Club. Tickets £2 and starts at 8.00 p.m.

### Thursday 7th – Saturday 9th April

#### Aintree Races Street Collections

We urgently need Volunteers to help with bucket collections outside of the racecourse.

### Saturday 21st May

#### Annual Starlight Walk (Midnight)

Registration Fee: £10

**See 'Spotlight on What's On' for details plus registration form inside this newsletter.**

### Friday 24th June

#### Annual John Parrot Golf Classic

West Derby Golf Club  
Teams of Four: £280

**PLEASE NOTE:** In Addition to our events listed there are also many events being organised by the Mayor of Knowsley Charity Committee, of which Woodlands Hospice are a member. If you would like a list of these forthcoming events please contact the fundraising department at the Hospice.



## Starlight Walk - 'Walk for Woodlands'!

We are appealing for as many people in the local community to come out in force on **Saturday 21st May** to 'Walk for Woodlands' and help to make our annual Starlight Walk 'bigger and better' than in previous years. Registration is just £10 including a T-shirt, medal and breakfast roll on completion. To take part please complete the registration form in this issue of the newsletter **NOW!**

## Calling All Businesses!

Could you help us out by sponsoring one of our newsletters? In return you could appear in the edition that you sponsor. Please contact us if you are interested.

**Data Protection Act:** We value your support and would like to send you future information about Woodlands Hospice fundraising and Lottery and how we are continuing to help local people in the community. However, if you do not wish to receive information please call 0151 529 2630 to be removed from our database.

**EDITORIAL TEAM...** We would welcome your views on our newsletter with any ideas or comments you may have on this issue or what you would like to see in future issues. You can either write in to the Editorial Team at Woodlands Hospice, UHA Campus, Liverpool L9 7LA or contact Carole Riley the Editor on tel: 0151 529 2631 or e-mail: [carole.riley@woodlandshospice.org](mailto:carole.riley@woodlandshospice.org)